Primary Health Care Mission

Improve the health of the Nation’s underserved communities and vulnerable populations by assuring access to comprehensive, culturally competent, quality primary health care services
19.5 Million Patients
- 93% Below 200% poverty
- 38% Uninsured
- 62% Racial/Ethnic Minorities
- 1,052,000 Homeless Individuals
- 863,000 Farmworkers
- 173,000 Residents of Public Housing

77 Million Patient Visits
- 1,124 Grantees
- 8,100+ Service Sites

Over 131,000 Staff
- 9,592 Physicians
- 6,362 NPs, PA, & CNMs

Health Centers Serve a High Proportion of Low-Income, Minority and Uninsured Patients

<table>
<thead>
<tr>
<th>Category</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>At or Below 200% of Poverty</td>
<td>33.9%</td>
</tr>
<tr>
<td>Racial/Ethnic Minority</td>
<td>36.3%</td>
</tr>
<tr>
<td>Uninsured</td>
<td>16.3%</td>
</tr>
<tr>
<td>Health Center Patient Population (2010)</td>
<td>92.8%</td>
</tr>
<tr>
<td>U.S. Population (2010)</td>
<td>62.3%</td>
</tr>
<tr>
<td></td>
<td>37.5%</td>
</tr>
</tbody>
</table>

### Health Center Program Growth: National Impact 2008-2010

<table>
<thead>
<tr>
<th></th>
<th>2008</th>
<th>2009</th>
<th>2010</th>
<th>Growth from 2008-2010 (% Increase)</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Patients</strong></td>
<td>17,122,535</td>
<td>18,753,858</td>
<td>19,469,467</td>
<td>2,346,932 (13.7%)</td>
</tr>
<tr>
<td><strong>Sites</strong></td>
<td>7,518</td>
<td>7,892</td>
<td>8,156</td>
<td>638 (8.5%)</td>
</tr>
<tr>
<td><strong>Jobs</strong></td>
<td>113,059</td>
<td>123,012</td>
<td>131,660</td>
<td>18,601 (16.5%)</td>
</tr>
</tbody>
</table>
Among Health Center Patients:

- 69% entered prenatal care in the first trimester
- Rate of low birthweight babies (7.4%) continues to be lower than national estimates (8.16%)
- 74% of children received all recommended immunizations by 2nd birthday
- 63.2% Hypertensive Patients with Blood Pressure <= 140/90
- 71% Diabetic Patients with HbA1c <= 9
- $630 Total Cost per Patient
- $139 per Medical Visit


Source: Uniform Data System, 2010
In 2010, 16 Health Centers Served 384,287 patients:

- 26.50% were uninsured
- 95.21% were at or below 200% of poverty
- 58.95% Female
  - 58.8% nationally
- 32.11% Children < age 18
  - 32.1% nationally
- 8.92% Seniors age 65+
  - 6.8% nationally
- Served by (FTEs):
  - 222.63 Physicians
  - 124.28 Nurse Practitioners, Physician Assistants, and Certified Nurse Midwives

Source: Uniform Data System, 2010
Arizona Health Centers
Calendar Year 2010-Fiscal Year 2011

PERFORMANCE

Among the 16 Health Centers’ Patients:

- 63.88% entered prenatal care in the 1st trimester
- Rate of low birth rate 7.35%
- 70.86% of children have received all recommended immunizations by second birthday
- 64.40% Diabetic Patients with HbA1c <= 9
- 65.91% Hypertensive Patients with Blood Pressure <= 140/90
- $695.59 Cost per Patient; $188.08 per Visit

FUNDING

- $41 M base operational grants (FY‘11)
- $17.4 M ACA grants
  - $480,000 – Planning Grants
  - $525,000 – Quality Improvement and Patient-Centered Medical Home Program
  - $14.8M – Capital Development Grants
  - $1.58M – School Based Program Grants

Source: Uniform Data System, 2010 and HRSA Electronic Handbook
Primary Health Care
Our Focus

Primary Health Care / Public Health Leadership

Performance Improvement:
- Outreach/Quality of Care
- Health Outcomes/Disparities
- Cost/Financial Viability

Program Requirements:
- Need
- Services
- Management and Finance
- Governance
Primary Health Care Measures of Success

Grantee Satisfaction

Quality/Timeliness (Internal Operations)
- Program Analysis (Application) Reviews
- Change in Scope Reviews
- FQHC Look-Alike Reviews
- FTCA Reviews
- Operational Site Visits
- Travel Vouchers
- Correspondence

Impact
- Healthy People 2020
- National Quality Recognition
- EHR Implementation
- Financially Strong
- Cost Per Patient Increase
- Program Requirement Compliance

Employee Satisfaction
% of Health Center Meeting/Exceeding Healthy People 2020 Goals:

- 57% Meet/Exceed Hypertension Control Goal of 61%
- 35% Meet/Exceed Childhood Immunization Goal of 80%
- 11% Meet/Exceed Diabetes Control (HbA1c ≤9) Goal of 85%
- 35% Meet/Exceed Early Entry into Prenatal Care Goal of 78%
- 59% Meet/Exceed Low Birthweight Goal of 7.8%

% of Health Centers Achieving National Quality Recognition

- 25% of all health centers are Nationally Accredited and 1% have achieved Patient Centered Medical Home recognition.

% of Health Centers with EHR Implementation

- 51% have EHRs at all sites used by all providers
- 14% have EHRs at some sites used by some providers
Primary Health Care
2012 Strategic Priorities

- **Grantee Satisfaction**
  - BPHC External Technical Assistance & Training Strategy

- **Employee Satisfaction**
  - BPHC Internal Staff Training & Development

- **Timeliness/Quality**
  - Service Area Definition & Overlap/Collaboration

- **Impact**
  - Quality Strategy (*includes Meaningful Use & Patient-Centered Medical Home*)
  - Recovery Act Close-Out
Fiscal Year 2012
New Funding Opportunities

- $600 Million for Capital Development: Building Capacity (~125 to 150 awards)

- $100 Million for Capital Development: Immediate Facility Improvements (~250 to 300 awards)

- $75 Million for School-Based Health Center Capital program (~150 awards)

- $15 to 20 million for Health Center Controlled Networks (~20 to 25 Awards)