#### **Pre-Conference Agenda**

Monday, April 17			
9:00am-4:30pm Pima	NextGen User Group Meeting* Hosted by OSIS		
11:00am-6:00pm Bennie's Courtyard	Registration/Check-In		
	Dental Directors Meeting* Sponsored by: CareQuest Institute for Oral Health CareQuest Institute for Oral Health.		
12:00-3:00pm Papago I	<b>Dental Policy Update</b> <ul> <li>Jennifer J. Burns   Sr. Director of Gov't &amp; Media Relations, Arizona Alliance for Community Health Centers</li> </ul>		
	Developing Dental Credentialing/Privileging, Peer Review, and Incentive Program Processes • Mark Koday   Owner, Dental Quality Consulting of Washington, LLC		
	<ul> <li>Pulling Back the Onion: Improving Clinical Patient Outcomes through a Value-Based Quality Measurement Framework for Integrating Oral Health, Behavioral Health, and Primary Care in Community Health Centers</li> <li>Kim Butler Perry   Associate Professor &amp; Associate VP of Strategic Partnerships, AT Still University</li> <li>Tara Walstad   Health Equity Coordinator, Maricopa County Department of Public Health</li> </ul>		
2:00-4:00pm Pueblo I	AACHC Board Meeting*		
3:00-5:00pm Papago II	COO Meeting*		
4:00-7:00pm Arizona	Exhibitor Setup		

\*Closed meeting - separate registration required



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### **Pre-Conference Agenda**

Monday, April 17 (continued)		
4:30-6:30pm Pueblo II, III & IV	Clinical Leaders Meeting* Conflict Resolution Panel • April Alvarez-Corona   Chief Medical Officer, North Country HealthCare • Doug Spegman   Chief Clinical Officer, El Rio Health • Eladio Pereira   Chief Medical Officer, Mariposa Community Health Center • Jenitza Serrano-Feliciano   Chief Medical Officer, MHC Healthcare	
6:00-7:00pm Pueblo I	Pediatric Leaders Session*	
6:30-8:00pm Garden Court	Clinical Leaders Reception* Sponsored by: AccuVax by TruMed	

\*Closed meeting - separate registration required

#### Agenda

Tuesday, April 18			
7:30-8:30am Paradise Park Lawn	Breakfast Sponsored by: Aledade		
	Please visit the exhibit hall! (Arizona)		
7:30-8:30am Coronado Link	Registration/Check-In		
8:30am-4:00pm Pueblo I	Arizona NHSC Scholars Conference* Sponsored by: Arizona Department of Health Services		
8:30-8:45am Grand Coronado	<ul> <li>Welcome</li> <li>Jessica Yanow   President &amp; CEO, Arizona Alliance for Community Health Centers &amp; Collaborative Ventures Network</li> <li>Martha Smith   Plan President &amp; CEO, Arizona Complete Health</li> </ul>		
8:45-10:00am Grand Coronado	Keynote:       Sponsored by: Community Health Ventures         Leading in the Midst of Change       • Donna Hughes   Founder & CEO, Hughes Solutions, LLC		
10:00-10:30am General Store & McDowell Mercantile	Networking Break       Mutual of America         Sponsored by: Mutual of America       Financial Group         Retrement Services - Investments         Please visit the exhibit hall! (Arizona)		
10:30-11:15am Grand Coronado	<ul> <li>Connecting Patients to Social Care Resources with findhelp</li> <li>Chris Douglas   Associate Principal, Customer Success, findhelp</li> <li>Michael Jaggers   Customer Success Manager, findhelp</li> <li>Kris Bohn   IT/HIT Manager, Wesley Community &amp; Health Centers</li> </ul>		
11:15am-12:00pm Grand Coronado	<ul> <li>Developing Infrastructure to Future Proof Your Organization</li> <li>Jake Wahrer   Vice President of Infrastructure &amp; Technology, Northern Nevada HOPES Clinic</li> </ul>		

\*Closed meeting - separate registration required

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## Agenda

Tuesday, April 18 (continued)			
11:30am-4:00pm Pueblo II, III & IV	Health Center Board Member Training* Note: Lunch is included • Marcie H. Zakheim   Partner, Feldesman Tucker Leifer Fidell LLP		
12:00-1:00pm Paradise Park Lawn	Lunch Please visit the exhibit hall! (Arizona)		
1:00-2:30pm Grand Coronado	The Strategy & Scope of "Workforce" • Edmund B Ura   President & Senior Consultant, ElementOne Consulting		
2:30-2:45pm Grand Coronado	Award Presentations		
2:45-3:15pm General Store & McDowell Mercantile	Networking Break Sponsored by: Medicus IT Please visit the exhibit hall! (Arizona)		
3:15-4:00pm Grand Coronado	<ul> <li>AHCCCS Update</li> <li>Carmen Heredia   Director, Arizona Health Care Cost Containment System (AHCCCS)</li> </ul>		
4:00-6:00pm Bennie's Courtyard	Networking Reception         Sponsored by: Blue Cross® Blue Shield® of Arizona and Health Choice         Image: Ima		
Wednesday, April 19			
7:30-8:30am Paradise Park Lawn	Breakfast Sponsored by: AT Still University FIRST IN WHOLE PERSON HEALTHCARE Please visit the exhibit hall! (Arizona)		
7:30-8:30am Coronado Link	Registration/Check-In		

## Agenda

Wednesday, April 19 (continued)			
8:30-8:45am Grand Coronado	<ul> <li>Welcome &amp; Special Guest</li> <li>Jessica Yanow   President &amp; CEO, Arizona Alliance for Community Health Centers &amp; Collaborative Ventures Network</li> <li>Governor Katie Hobbs</li> </ul>		
8:45-9:30am Grand Coronado	<ul> <li>340B: Why are They Making Me Sit through a Pharmacy Presentation?</li> <li>Kimberly Chen   Director of Pharmacy, North Country HealthCare</li> <li>Matthew Bertsch   Director of Education, Sun Life Health</li> </ul>		
9:30-9:45am Grand Coronado	Award Presentations		
9:45-10:15am General Store <del>&amp;</del> McDowell Mercantile	Networking Break       Banner         Sponsored by: Banner Medicare Advantage       Medicare Advantage         Please visit the exhibit hall! (Arizona)		
CHC Best Practices - Finance & Operations	CHC Best Practices - Community & Staff Engagement	CHC Best Practices - Integrated Care & Quality Improvement	
10:15-11:00am Grand Coronado Becoming & Engaging with Supply Chain Partners • Tim Snowball   Director of Procurement-Supply Chain, El Rio Health	<ul> <li>10:15-11:00am</li> <li>Pueblo I</li> <li>Elevating Community Member Voices During Elections</li> <li>Janey Pearl Starks   Director of Equity, Diversity &amp; Engagement, Mountain Park Health Center</li> <li>Clarissa Felix   Volunteer &amp; Engagement Manager, Mountain Park Health Center</li> </ul>	<ul> <li>10:15-10:45am Pueblo II, III &amp; IV</li> <li>Integrated Oral Healthcare for Patients Living with HIV <ul> <li>Oscar De La Torre Gonzalez   Health Center Manager [Integrated]-Dental Services, EI Rio Health</li> <li>Erika I. Solis   Program Manager, Special Immunology Associates, EI Rio Health</li> <li>Marcus Aurelius U. Merin   Manager, Special Immunology Associates, EI Rio Health</li> </ul> </li> <li>10:45-11:15am Pueblo II, III &amp; IV</li> <li>Improvement of Colorectal Cancer Screening Through Pharmacy Home Delivery</li> <li>Victor Romero   Associate Pharmacy Director, Chiricahua Community Health Centers, Inc.</li> </ul>	

#### Agenda

CHC Best Practices - Finance & Operations	CHC Best Practices - Community & Staff Engagement	CHC Best Practices - Integrated Care & Quality Improvement
11:15am-12:00pm Grand Coronado Reconciling Member Rosters from Payers to Support Value- Based Payment Performance • Stefanie Turner   Program Manager, Value-Based Care, Valleywise Health	11:15am-12:00pm Pueblo I Using AMA Mini-Z Survey Results to Design and Implement a Clinician Well- being Program Mark Schildt   Chief Wellness Officer, El Rio Health	<ul> <li>11:25am-12:00pm Pueblo II, III &amp; IV</li> <li>Bridge Care Plan Pilot Program - Supporting Patients and Clinicians During Staffing Shortages <ul> <li>Kimberly Chen   Director of Pharmacy, North Country HealthCare</li> <li>Sarah Coles   Program Director, Colorado Plateau Family &amp; Community Medicine Residency Program, North Country HealthCare</li> </ul> </li> </ul>
12:00-1:00pm Paradise Park Lawn	Lunch Please visit the exhibit hall! (Arizona)	
1:00-2:00pm Grand Coronado	<ul> <li>HRSA Updates &amp; the Future of the Health Center Program</li> <li>Morrisa B. Rice   Captain, United States Public Health Service; Deputy Director, Office of Health Center Program Monitoring, HRSA Bureau of Primary Health Care</li> <li>Matt Kozar   Director, Strategic Initiatives, HRSA Bureau of Primary Health Care</li> </ul>	
2:00-2:30pm Grand Coronado	Closing & Raffle Prizes	
3:00-5:00pm Vista Verde	<ul> <li>CCMA Professional Development Session* Sponsored by: Curative Talent</li> <li>Mindfulness for Caregivers         <ul> <li>Teresa O. Peña   Senior Director of Training &amp; Diversity, Valle del Sol</li> </ul> </li> </ul>	

\*Closed meeting - separate registration required

